INVITATION TO BID

DESCRIPTION: SERVICE PROVIDER TO PROVIDE HYGIENE SERVICES AT NATALIA, SOUTHERN LIFE PLAZA AND WADLEY HOUSE FOR A PERIOD OF 36 MONTHS

Bid No. : ZNT 2041/2017 LG

COMPANY NAME :

Type of Bidder (Tick One Box)

<table>
<thead>
<tr>
<th>Type of Bidder</th>
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<tbody>
<tr>
<td>One-person Business/Sole Trader</td>
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<tr>
<td>Close corporation</td>
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<tr>
<td>PTY (Ltd)</td>
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<tr>
<td>Private Company</td>
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<tr>
<td>Partnership</td>
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<tr>
<td>Consortium/Joint Venture</td>
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<tr>
<td>Co-operative</td>
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Participation Capacity (Tick One Box)

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<tr>
<th>Participation Capacity</th>
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<tbody>
<tr>
<td>Prime Contractor</td>
<td></td>
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<tr>
<td>Supplier/Sub-Contractor</td>
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</table>

RETURN OF PROPOSAL

Proposal must be deposited in the Bid box situated at Department of Co-operative Governance and Traditional Affairs, Lift Area, 13th floor, North Tower, Natalia Building. 08 JANUARY 2018
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<th>CONTENTS</th>
<th>PAGE</th>
</tr>
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<td>4</td>
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<td>Section: C</td>
<td>Special Instructions and Notices to Bidders regarding the completion of Bidding Forms</td>
<td>5</td>
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<tr>
<td>Section: D</td>
<td>Enquiries Regarding the Bidding Procedure</td>
<td>6</td>
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<td>Conditions of bid</td>
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<td>Section: K</td>
<td>Certificate of Independent Bid Determination</td>
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<td>Section: L</td>
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<td>Section: M</td>
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<td>40</td>
</tr>
<tr>
<td>Appendix 2</td>
<td>Returnable Documents</td>
<td>41</td>
</tr>
<tr>
<td>Annexure B</td>
<td>General Conditions of Contract</td>
<td>42-43</td>
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</table>
**PART A**

**INVITATION TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE (NAME OF DEPARTMENT/ PUBLIC ENTITY)

<table>
<thead>
<tr>
<th>BID NUMBER:</th>
<th>ZNT 2041/2017 LG</th>
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<tbody>
<tr>
<td>CLOSING DATE:</td>
<td>08 JANUARY 2018</td>
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<tr>
<td>CLOSING TIME:</td>
<td>11:00</td>
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**DESCRIPTION**

SERVICE PROVIDER TO PROVIDE HYGIENE SERVICES AT NATALIA, SOUTHERN LIFE PLAZA AND WADLEY HOUSE FOR A PERIOD OF 36 MONTHS

THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).

BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)

**DEPARTMENT OF CO-OPERATIVE GOVERNANCE AND TRADITIONAL AFFAIRS**

330 LANGALIBALELE STREET

NATALIA BUILDING

13TH FLOOR, LIFT AREA, NORTH TOWER

**SUPPLIER INFORMATION**

<table>
<thead>
<tr>
<th>NAME OF BIDDER</th>
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<tr>
<th>TELEPHONE NUMBER</th>
<th>CODE</th>
<th>NUMBER</th>
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<th>CODE</th>
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<tr>
<th>TCS PIN:</th>
<th>OR</th>
<th>CSD No:</th>
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<tr>
<th>B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE [TICK APPLICABLE BOX]</th>
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<tr>
<td>Yes</td>
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IF YES, WHO WAS THE CERTIFICATE ISSUED BY?

<table>
<thead>
<tr>
<th>AN ACCOUNTING OFFICER AS CONTEMPLATED IN THE CLOSE CORPORATION ACT (CCA)</th>
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A VERIFICATION AGENCY ACCREDITED BY THE SOUTH AFRICAN ACCREDITATION SYSTEM (SANAS)

A REGISTERED AUDITOR

NAME: [A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/SWORN AFFIDAVIT (FOR EMEs & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]

<table>
<thead>
<tr>
<th>ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?</th>
</tr>
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<tbody>
<tr>
<td>Yes</td>
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</table>

[IF YES ENCLOSE PROOF]

ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?

| Yes | No |

[IF YES ANSWER PART B:3 BELOW ]

**SIGNATURE OF BIDDER**

<table>
<thead>
<tr>
<th>SIGNATURE OF BIDDER</th>
<th>DATE</th>
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**CAPACITY UNDER WHICH THIS BID IS SIGNED**

(Attach proof of authority to sign this bid; e.g. resolution of directors, etc.)

<table>
<thead>
<tr>
<th>TOTAL NUMBER OF ITEMS OFFERED</th>
<th>TOTAL BID PRICE (ALL INCLUSIVE)</th>
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<tr>
<th>BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO:</th>
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<tbody>
<tr>
<td>DEPARTMENT/ PUBLIC ENTITY</td>
</tr>
<tr>
<td>CONTACT PERSON</td>
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<tr>
<td>TELEPHONE NUMBER</td>
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<tr>
<td>FACSIMILE NUMBER</td>
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PART B
TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.

1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED—(NOT TO BE RE-TYPED) OR ONLINE.

1.3. BIDDERS MUST REGISTER ON THE CENTRAL SUPPLIER DATABASE (CSD) TO UPLOAD MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS; AND BANKING INFORMATION FOR VERIFICATION PURPOSES). B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.

1.4. WHERE A BIDDER IS NOT REGISTERED ON THE CSD, MANDATORY INFORMATION NAMELY: (BUSINESS REGISTRATION/ DIRECTORSHIP/ MEMBERSHIP/IDENTITY NUMBERS; TAX COMPLIANCE STATUS MAY NOT BE SUBMITTED WITH THE BID DOCUMENTATION. B-BBEE CERTIFICATE OR SWORN AFFIDAVIT FOR B-BBEE MUST BE SUBMITTED TO BIDDING INSTITUTION.

1.5. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER LEGISLATION OR SPECIAL CONDITIONS OF CONTRACT.

2. TAX COMPLIANCE REQUIREMENTS

2.1. BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.

2.2. BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VIEW THE TAXPAYER’S PROFILE AND TAX STATUS.

2.3. APPLICATION FOR TAX COMPLIANCE STATUS (TCS) OR PIN MAY ALSO BE MADE VIA E-FILING. IN ORDER TO USE THIS PROVISION, TAXPAYERS WILL NEED TO REGISTER WITH SARS AS E-FILERS THROUGH THE WEBSITE WWW.SARS.GOV.ZA.

2.4. BIDDERS MAY ALSO SUBMIT A PRINTED TCS TOGETHER WITH THE BID.

2.5. IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE PROOF OF TCS / PIN / CSD NUMBER.

2.6. WHERE NO TCS IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.

3. QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

3.1. IS THE BIDDER A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)? □ YES □ NO

3.2. DOES THE BIDDER HAVE A BRANCH IN THE RSA? □ YES □ NO

3.3. DOES THE BIDDER HAVE A PERMANENT ESTABLISHMENT IN THE RSA? □ YES □ NO

3.4. DOES THE BIDDER HAVE ANY SOURCE OF INCOME IN THE RSA? □ YES □ NO

IF THE ANSWER IS “NO” TO ALL OF THE ABOVE, THEN, IT IS NOT A REQUIREMENT TO OBTAIN A TAX COMPLIANCE STATUS / TAX COMPLIANCE SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 ABOVE.

NB: FAILURE TO PROVIDE ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.
SECTION C (SBD 3)

SPECIAL INSTRUCTIONS AND NOTICES TO BIDDERS REGARDING THE COMPLETION OF BIDDING FORMS


1. Unless inconsistent with or expressly indicated otherwise by the context, the singular shall include the plural and visa versa and with words importing the masculine gender shall include the feminine and the neuter.

2. Under no circumstances whatsoever may the bid forms be retyped or redrafted. Photocopies of the original bid documentation may be used, but an original signature must appear on such photocopies.

3. The bidder is advised to check the number of pages and to satisfy himself that none are missing or duplicated.

4. Bids submitted must be complete in all respects.

5. Bids shall be lodged at the address indicated not later than the closing time specified for their receipt, and in accordance with the directives in the bid documents.

6. Each bid shall be addressed in accordance with the directives in the bid documents and shall be lodged in a separate sealed envelope, with the name and address of the bidder, the bid number and closing date indicated on the envelope. The envelope shall not contain documents relating to any bid other than that shown on the envelope. If this provision is not complied with, such bids may be rejected as being invalid.

7. All bids received in sealed envelopes with the relevant bid numbers on the envelopes are kept unopened in safe custody until the closing time of the bids. Where, however, a bid is received open, it shall be sealed. If it is received without a bid number on the envelope, it shall be opened, the bid number ascertained, the envelope sealed and the bid number written on the envelope.

8. A specific box is provided for the receipt of bids, and no bid found in any other box or elsewhere subsequent to the closing date and time of bid will be considered.

9. No bid sent through the post will be considered if it is received after the closing date and time stipulated in the bid documentation, and proof of posting will not be accepted as proof of delivery.

10. No bid submitted by telefax, telegraphic or other electronic means will be considered.

11. Bidding documents must not be included in packages containing samples. Such bids may be rejected as being invalid.

12. Any alteration made by the bidder must be initialed.

13. Use of correcting fluid is prohibited.

14. Bids will be opened in public as soon as practicable after the closing time of bid.

15. Where practical, prices are made public at the time of opening bids.

16. If it is desired to make more than one offer against any individual item, such offers should be given on a photocopy of the page in question. Clear indication thereof must be stated on the schedules attached.
ANY ENQUIRIES REGARDING THE BIDDING PROCEDURE MAY BE DIRECTED TO:

**Department:** Co-operative Governance and Traditional Affairs  
**Contact Person:** Ms Lindiwe Madlala  
**Tel:** 033 395 2174  
**Fax:** 086 642 8873/ 033 342 8830  
**Email:** lindiwe.madlala@kzncogta.gov.za

ANY ENQUIRIES REGARDING SPECIFICATION INFORMATION MAY BE DIRECTED TO:  

**Contact Person:** Ms Theo Niekerk  
**Unit:** Corporate Services  
**Tel:** 033 395 2463  
**Fax:** ..................  
**Cel:** ..................  
**Email:** theo.niekerk@kzncogta.gov.za
SECTION E (SBD 4)
DECLARATION OF INTEREST

1. Any legal person, including persons employed by the state¹, or persons having a kinship with persons employed by the state, including a blood relationship, may make an offer or offers in terms of this invitation to bid (includes an advertised competitive bid, a limited bid, a proposal or written price quotation). In view of possible allegations of favouritism, should the resulting bid, or part thereof, be awarded to persons employed by the state, or to persons connected with or related to them, it is required that the bidder or his/her authorised representative declare his/her position in relation to the evaluating/adjudicating authority where-

- the bidder is employed by the state; and/or
- the legal person on whose behalf the bidding document is signed, has a relationship with persons a person who are/is involved in the evaluation and or adjudication of the bid(s), or where it is known that such a relationship exists between the person or persons for or on whose behalf the declarant acts and persons who are involved with the evaluation and or adjudication of the bid.

2. In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

2.1 Full Name of bidder or his or her representative: …………………………………………………………………………………………

2.2 Identity Number:…………………………………………………………………………………………………………………………

2.3 Position occupied in the Company (director, trustee, shareholder², member): ……………………………………………………………

2.4 Registration number of company, enterprise, close corporation, partnership agreement or trust: ………………………………………

2.5 Tax Reference Number: …………………………………………………………………………………………………………………

2.6 VAT Registration Number:  ………………………………………

2.6.1 The names of all directors / trustees / shareholders / members, their individual identity numbers, tax reference numbers and, if applicable, employee / PERSAL numbers must be indicated in paragraph 3 below.

¹"State" means –
(a) any national or provincial department, national or provincial public entity or constitutional institution within the meaning of the Public Finance Management Act, 1991 (Act No. 1 of 1991);
(b) any municipality or municipal entity;
(c) provincial legislature;
(d) national Assembly or the national Council of provinces; or
(e) Parliament.

²"Shareholder" means a person who owns shares in the company and is actively involved in the management of the enterprise or business and exercises control over the enterprise.

2.7 Are you or any person connected with the bidder presently employed by the state?

YES ☐  NO ☐

2.7.1 If so, furnish the following particulars:

Name of person / director / trustee / shareholder/ member: ………………………………………………………………………………………
Name of state institution at which you or the person connected to the bidder is employed: ………………………………………………………………………………………
Position occupied in the state institution: ………………………………………………………………………………………

Any other particulars: …………………………………………………………………………………………………………………
2.7.2 If you are presently employed by the state, did you obtain the appropriate authority to undertake remunerative work outside employment in the public sector?  

YES ☐ NO ☐

2.7.2.1 If yes, did you attach proof of such authority to the bid document?  

YES ☐ NO ☐

(Note: Failure to submit proof of such authority, where applicable, may result in the disqualification of the bid.)

2.7.2.2 If no, furnish reasons for non-submission of such proof:

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2.8 Did you or your spouse, or any of the company’s directors / trustees / shareholders / members or their spouses conduct business with the state in the previous twelve months?  

YES ☐ NO ☐

2.8.1 If so, furnish particulars:

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2.9 Do you, or any person connected with the bidder, have any relationship (family, friend, other) with a person employed by the state and who may be involved with the evaluation and or adjudication of this bid?  

YES ☐ NO ☐

2.9.1 If so, furnish particulars.

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2.10 Are you, or any person connected with the bidder, aware of any relationship (family, friend, other) between any other bidder and any person employed by the state who may be involved with the evaluation and or adjudication of this bid?  

YES ☐ NO ☐

2.10.1 If so, furnish particulars.

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2.11 Do you or any of the directors / trustees / shareholders / members of the company have any interest in any other related companies whether or not they are bidding for this contract?  

YES ☐ NO ☐

2.11.1 If so, furnish particulars:

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Full details of directors / trustees / members / shareholders.

<table>
<thead>
<tr>
<th>Full Name</th>
<th>Identity Number</th>
<th>Personal Income Tax Reference Number</th>
<th>Tax State Employee Number / Persal Number</th>
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4 DECLARATION

I, THE UNDERSIGNED (NAME)……………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………………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SECTION F

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2017

This preference form must form part of all bids invited. It contains general information and serves as a claim form for preference points for Broad-Based Black Economic Empowerment (B-BBEE) Status Level of Contribution


1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to all bids:

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

1.2

a) The value of this bid is estimated to not exceed R50 000 000 (all applicable taxes included) and therefore the 80/20 preference point system shall be applicable; or

1.3 Points for this bid shall be awarded for:

(b) B-BBEE Status Level of Contributor.

1.4 The maximum points for this bid are allocated as follows:

<table>
<thead>
<tr>
<th>POINTS</th>
<th>PRICE</th>
<th>B-BBEE STATUS LEVEL OF CONTRIBUTOR</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total points for Price and B-BBEE must not exceed</td>
<td>100</td>
<td></td>
</tr>
</tbody>
</table>

1.5 Failure on the part of a bidder to submit proof of B-BBEE Status level of contributor together with the bid, will be interpreted to mean that preference points for B-BBEE status level of contribution are not claimed.

1.6 The purchaser reserves the right to require of a bidder, either before a bid is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the purchaser.

2. DEFINITIONS

(a) “B-BBEE” means broad-based black economic empowerment as defined in section 1 of the Broad-Based Black Economic Empowerment Act;

(b) “B-BBEE status level of contributor” means the B-BBEE status of an entity in terms of a code of good practice on black economic empowerment, issued in terms of section 9(1) of the Broad-Based Black Economic Empowerment Act;

(c) “bid” means a written offer in a prescribed or stipulated form in response to an invitation by
an organ of state for the provision of goods or services, through price quotations, advertised competitive bidding processes or proposals;

(d) “Broad-Based Black Economic Empowerment Act” means the Broad-Based Black Economic Empowerment Act, 2003 (Act No. 53 of 2003);

(e) “EME” means an Exempted Micro Enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

(f) “functionality” means the ability of a tenderer to provide goods or services in accordance with specifications as set out in the tender documents.

(g) “prices” includes all applicable taxes less all unconditional discounts;

(h) “proof of B-BBEE status level of contributor” means:
   1) B-BBEE Status level certificate issued by an authorized body or person;
   2) A sworn affidavit as prescribed by the B-BBEE Codes of Good Practice;
   3) Any other requirement prescribed in terms of the B-BBEE Act;

(i) “QSE” means a qualifying small business enterprise in terms of a code of good practice on black economic empowerment issued in terms of section 9 (1) of the Broad-Based Black Economic Empowerment Act;

(j) “rand value” means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

3. POINTS AWARDED FOR PRICE
3.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

\[
P_s = 80 \left(1 - \frac{P_t - P_{\text{min}}}{P_{\text{min}}} \right)
\]

Where

- \( P_s \) = Points scored for price of bid under consideration
- \( P_t \) = Price of bid under consideration
- \( P_{\text{min}} \) = Price of lowest acceptable bid

4. POINTS AWARDED FOR B-BBEE STATUS LEVEL OF CONTRIBUTOR

4.1 In terms of Regulation 6 (2) and 7 (2) of the Preferential Procurement Regulations, preference points must be awarded to a bidder for attaining the B-BBEE status level of contribution in accordance with the table below:

<table>
<thead>
<tr>
<th>B-BBEE Status Level of Contributor</th>
<th>Number of points (80/20 system)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
5. **BID DECLARATION**

5.1 Bidders who claim points in respect of B-BBEE Status Level of Contribution must complete the following:

6. **B-BBEE STATUS LEVEL OF CONTRIBUTOR CLAIMED IN TERMS OF PARAGRAPHS 1.4 AND 4.1**

6.1 B-BBEE Status Level of Contributor: \( \_ = \ldots \ldots \ldots \) (maximum of 10 or 20 points)

(Points claimed in respect of paragraph 7.1 must be in accordance with the table reflected in paragraph 4.1 and must be substantiated by relevant proof of B-BBEE status level of contributor.)

7. **SUB-CONTRACTING**

7.1 Will any portion of the contract be sub-contracted?

*(Tick applicable box)*

**YES** [ ] **NO** [ ]

7.1.1 If yes, indicate:

i) What percentage of the contract will be subcontracted.................%  

ii) The name of the sub-contractor.............................................................

iii) The B-BBEE status level of the sub-contractor........................................

iv) Whether the sub-contractor is an EME or QSE *(Tick applicable box)*

**YES** [ ] **NO** [ ]

v) Specify, by ticking the appropriate box, if subcontracting with an enterprise in terms of Preferential Procurement Regulations, 2017:

<table>
<thead>
<tr>
<th>Designated Group: An EME or QSE which is at least 51% owned by:</th>
<th>EME</th>
<th>QSE</th>
</tr>
</thead>
<tbody>
<tr>
<td>Black people</td>
<td>√</td>
<td></td>
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<tr>
<td>Black people who are youth</td>
<td></td>
<td></td>
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<td>Black people who are women</td>
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<td></td>
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<tr>
<td>Black people with disabilities</td>
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<tr>
<td>Black people living in rural or underdeveloped areas or townships</td>
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<td></td>
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<tr>
<td>Cooperative owned by black people</td>
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<td></td>
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<tr>
<td>Black people who are military veterans</td>
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<td></td>
</tr>
<tr>
<td><strong>OR</strong></td>
<td></td>
<td></td>
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<tr>
<td>Any EME</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Any QSE</td>
<td></td>
<td></td>
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</tbody>
</table>
8. DECLARATION WITH REGARD TO COMPANY/FIRM

8.1 Name of company/firm: ..........................................................................................................................  

8.2 VAT registration number: ..........................................................................................................................  

8.3 Company registration number: .....................................................................................................................  

8.4 TYPE OF COMPANY/ FIRM  
☐ Partnership/Joint Venture / Consortium  
☐ One person business/sole propriety  
☐ Close corporation  
☐ Company  
☐ (Pty) Limited  
[TICK APPLICABLE BOX]  

8.5 DESCRIBE PRINCIPAL BUSINESS ACTIVITIES  
........................................................................................................................................................................  
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8.6 COMPANY CLASSIFICATION  
☐ Manufacturer  
☐ Supplier  
☐ Professional service provider  
☐ Other service providers, e.g. transporter, etc.  
[TICK APPLICABLE BOX]  

8.7 Total number of years the company/firm has been in business: ..............................................................  

8.8 I/we, the undersigned, who is / are duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the B-BBE status level of contributor indicated in paragraphs 1.4 and 6.1 of the foregoing certificate, qualifies the company/ firm for the preference(s) shown and I / we acknowledge that:  

d) The information furnished is true and correct;  
ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;  
iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 6.1, the contractor may be required to furnish documentary proof to the satisfaction of the purchaser that the claims are correct;  

iv) If the B-BBEE status level of contributor has been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the purchaser may, in addition to any other remedy it may have –  

(a) disqualify the person from the bidding process;  
(b) recover costs, losses or damages it has incurred or suffered as a result of that person’s conduct;  
(c) cancel the contract and claim any damages which it has suffered as a
result of having to make less favourable arrangements due to such cancellation;

(d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted by the National Treasury from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

(e) forward the matter for criminal prosecution.

WITNESSES
1. ................................................
2. ................................................

SIGNATURE(S) OF BIDDERS(S)

DATE: ...........................................
ADDRESS ........................................
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<table>
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<tr>
<th>FULL NAME</th>
<th>ID NUMBER</th>
<th>CAPACITY: MEMBER/PARTNER/PROPRIETOR/SHAREHOLDER/TRUSTEE/BENEFICIARY</th>
<th>% OWNERSHIP/PARTNERSHIP/TRUST/CO-OPERATIVE</th>
<th>MALE/FEMALE</th>
<th>HANDICAPPED</th>
<th>YES/NO</th>
<th>AFRICAN (A) / COLOURED (C) / INDIAN (I) WHITE (W)</th>
<th>YOUTH YES/NO</th>
<th>% OF TIME DEVOTED TO THE FIRM</th>
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SECTION G
CONDITIONS OF BID

1. I/We hereby bid to supply all or any of the supplies and/or to render all or any of the services described in the attached documents to the KwaZulu-Natal Provincial Administration (hereinafter called the “Province”) on the terms and conditions and be in accordance with the specifications stipulated in the bid documents (and which shall be taken as part of and be incorporated into this bid) at the prices and on the terms regarding time for delivery and/or execution inserted therein.

2. I/we agree that:
   (a) the offer herein shall remain binding upon me and open for acceptance by the Province during the validity period indicated and calculated from the closing time of the bid;
   (b) this bid and its acceptance shall be subject to Treasury Regulations 16A issued in terms of the Public Finance Management Act, 1991, the KwaZulu-Natal Supply Chain Management Policy Framework, the Provincial Treasury issued Practice Notes, and the KwaZulu-Natal General Conditions of Contract, with which I/we am fully acquainted;
   (c) if I/we withdraw my bid within the period for which I/we have agreed that the bid shall remain open for acceptance, or fail to fulfil the contract when called upon to do so, the Province may, without prejudice to its other rights, agree to the withdrawal of my bid or cancel the contract that may have been entered into between me and the Province. I/we will then pay to the Province any additional expenses incurred by the Province having either to accept any less favourable bid or, if fresh bids have to be invited, the additional expenditure incurred by the invitation of fresh bids and by the subsequent acceptance of any less favourable bid. The Province shall have the right to recover such additional expenditure by set-off against monies which may be due to me under this or any other bid or contract or against any guarantee or deposit that may have been furnished by me or on my behalf for the due fulfilment of this or any other bid or contract and pending the ascertainment of the amount of such additional expenditure to retain such monies, guarantee or deposit as security for any loss the Province may sustain by reason of my default;
   (d) if my bid is accepted, the acceptance may be communicated to me by registered post, and that the South African Post Office Limited shall be treated as delivery agent to me;
   (e) the law of the Republic of South Africa shall govern the contract created by the acceptance of my bid and I choose domicilium citandi et executandi in the Republic at (full physical address)

..........................................................................................................................
..........................................................................................................................

3. I/we furthermore confirm that I/we have satisfied myself as to the correctness and validity of my bid: that the price(s), rate(s) and preference bid cover all of the work/item(s) and my obligations under a resulting contract, and I accept that any mistakes regarding the price(s) and calculations will be at my risk.

4. I/we hereby accept full responsibility for the proper execution and fulfilment of all obligations and conditions devolving on me under this agreement, as the Principal(s) liable for the due fulfilment of this contract.

5. I/we agree that any action arising from this contract may in all respects be instituted against me and I/we hereby undertake to satisfy fully any sentence or judgement which may be pronounced against me as a result of such action.

5. I/we confirm that I/we have declared all and any interest that I or any persons related to my business has with regard to this bid or any related bids by completion of the Declaration of Interest Section.

SECTION H
N.B.: This form must be completed in detail, signed by the Bidder and bear the signature of a witness. Failure to comply with these requirements may result in the bid being disregarded.

**CLOSING DATE AND TIME:** 08/01/2018 @ 11:00 **VALIDITY PERIOD:** 120 DAYS

<table>
<thead>
<tr>
<th>BID NO: ZNT 2041/2017 LG</th>
<th>PERIOD: 36 MONTHS</th>
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<tbody>
<tr>
<td><strong>Item description:</strong></td>
<td><strong>NAME AND ADDRESS OF BIDDER (FIRM):</strong></td>
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<tr>
<td>Service provider to provide hygiene services at Natalia, Southern Life Plaza and Wadley House for a period of 36 months</td>
<td>.................................................................</td>
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<td>TEL:...................................................................</td>
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<td>FAX:...................................................................</td>
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<tr>
<td><strong>DOES OFFER COMPLY WITH THE SPECIFICATION?</strong></td>
<td><strong>YES / NO</strong></td>
</tr>
<tr>
<td>If not, furnish details of deviation in space provided for “Remarks”</td>
<td>(Delete which is not applicable)</td>
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<tr>
<td><strong>TOTAL BID PRICE ** (ALL APPLICABLE TAXES INCLUDED)</strong> (SITE A + SITE B + SITE C)</td>
<td><strong>R</strong></td>
</tr>
<tr>
<td><strong>BID PRICE IN WORDS</strong> (ALL APPLICABLE TAXES INCLUDED) (SITE A + SITE B + SITE C)</td>
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<tr>
<td><strong>REMARKS (If any):</strong></td>
<td>.................................................................</td>
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<td>(Signature of Bidder)</td>
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<td>DATE: .................................................................</td>
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<td>(Signature of Witness)</td>
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<td>DATE: .................................................................</td>
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**NOTE:** ONLY FIRM PRICES WILL BE ACCEPTED. NON-FIRM PRICES (INCLUDING PRICES SUBJECT TO RATES OF EXCHANGE VARIATIONS) WILL NOT BE CONSIDERED

**“all applicable taxes” includes value-added tax, pay as you earn, income tax, unemployment insurance fund contributions and skills development levies.**

**SECTION I (SBD 7)**

**AUTHORITY TO SIGN A BID**
A. COMPANIES

If a Bidder is a company, a certified copy of the resolution by the board of directors, personally signed by the chairperson of the board, authorizing the person who signs this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/or contract on behalf of the company must be submitted with this bid, that is before the closing time and date of the bid.

**AUTHORITY BY BOARD OF DIRECTORS**

By resolution passed by the Board of Directors on ........................................... 20..........., Mr/Mrs ................................................................. whose signature appears below) has been duly authorized to sign all documents in connection with this bid on behalf of (Name of Company).................................................................

IN HIS/HER CAPACITY AS: ..................................................................................................................

SIGNED ON BEHALF OF COMPANY: .....................................................................................................

(PRINT NAME)

SIGNATURE OF SIGNATORY: ............................................................ DATE: .............................................

WITNESSES: 1 ..........................................................

2 ..........................................................

B. SOLE PROPRIETOR (ONE-PERSON BUSINESS)

I, the undersigned ........................................................................................................ hereby confirm that I am the sole owner of the business trading as ..........................................................................................................................

SIGNATURE..................................................................................................

DATE..........................................................................................

C. PARTNERSHIP

The following particulars in respect of every partner must be furnished and signed by every partner:

<table>
<thead>
<tr>
<th>Full name of partner</th>
<th>Residential address</th>
<th>Signature</th>
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</table>
We, the undersigned partners in the business trading as .................................................... hereby authorize .......................................................... to sign this bid as well as any contract resulting from the bid and any other documents and correspondence in connection with this bid and/or contract on behalf of (company name) ..........................................................

SIGNATURE SIGNATURE SIGNATURE

DATE DATE DATE

D. CLOSE CORPORATION

In the case of a close corporation submitting a bid, a certified copy of the Founding Statement of such corporation shall be included with the bid, together with the resolution by its members authorizing a member or other official of the corporation to sign the documents on their behalf.

By resolution of members at a meeting on ........................................ 20........... at ........................................

........................................ Mr/Ms .............................................., whose signature appears below, has been authorized to sign all documents in connection with this bid on behalf of (Name of Close Corporation)

SIGNED ON BEHALF OF CLOSE CORPORATION: ........................................

(IN PRINT NAME)

IN HIS/HER CAPACITY AS ........................................ DATE: ........................................

SIGNATURE OF SIGNATORY: ........................................

WITNESSES: 1........................................ WITNESS: 2........................................

E. CO-OPERATIVE

A certified copy of the Constitution of the co-operative must be included with the bid, together with the resolution by its members authorizing a member or other official of the co-operative to sign the bid documents on their behalf.

By resolution of members at a meeting on ........................................ 20........... at ........................................

Mr/Ms.........................................................., whose signature appears below, has been authorized to sign all documents in connection with this bid on behalf of (Name of cooperative)
F. CONSORTIUM

If a bidder is a consortium, a certified copy of the resolution/agreement passed/reached signed by the duly authorized representatives of concerned enterprises, authorizing the representatives who sign this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/or contract on behalf of the consortium must be submitted with this bid, before the closing time and date of the bid.

AUTHORITY TO SIGN ON BEHALF OF THE CONSORTIUM

By resolution/agreement passed/reached by the consortium on ………………..…… 20 ……………

Mr/Mrs………………………………… (whose signature appear below) have been duly authorised to sign all documents in connection with this bid on behalf of:

(Name of Consortium)………………………………………………………………………………………………..

G. JOINT VENTURE

If a bidder is a joint venture, a certified copy of the resolution/agreement passed/reached signed by the duly authorized representatives of the enterprises, authorizing the representatives who sign this bid to do so, as well as to sign any contract resulting from this bid and any other documents and correspondence in connection with this bid and/or contract on behalf of the joint venture must be submitted with this bid, before the closing time and date of the bid.
AUTHORITY TO SIGN ON BEHALF OF THE JOINT VENTURE
By resolution/agreement passed/reached by the joint venture partners on………20…………………..

Mr/Mrs………………………………………………,Mr/Mrs……………………………………………………………….........................

Mr/Mrs………………………………………………and Mr/Mrs…………………………………………………………………………………
(whose signatures appear below) have been duly authorized to sign all documents in connection with this bid on behalf of:(Name of Joint Venture)……………………………………………………………………………………………

IN HIS/HER CAPACITY AS: ……………………………………………………………………………………………………………………

SIGNED ON BEHALF OF (COMPANY NAME): ……………………………………………………………………………………………
(Print Name)

SIGNATURE: ………………………………………………………………………………………………. DATE: …………………………………………………

IN HIS/HER CAPACITY AS: …………………………………………………………………………………………………………………

SIGNED ON BEHALF OF (COMPANY NAME): ……………………………………………………………………………………………
(Print Name)

SIGNATURE : …………………………………………………………………………………………….. DATE: …………………………………………………

IN HIS/HER CAPACITY AS: …………………………………………………………………………………………………………………

SIGNED ON BEHALF OF (COMPANY NAME): ……………………………………………………………………………………………
(Print Name)

SIGNATURE : …………………………………………………………………………………………….. DATE: …………………………………………………

IN HIS/HER CAPACITY AS: …………………………………………………………………………………………………………………

SIGNED ON BEHALF OF (COMPANY NAME): ……………………………………………………………………………………………
(Print Name)

SIGNATURE : …………………………………………………………………………………………….. DATE: …………………………………………………

IN HIS/HER CAPACITY AS: …………………………………………………………………………………………………………………

SECTION J (SBD 8)

DECLARATION OF BIDDER’S PAST SUPPLY CHAIN MANAGEMENT PRACTICES

1 This Standard Bidding Document must form part of all bids invited.
It serves as a declaration to be used by institutions in ensuring that when goods and services are being procured, all reasonable steps are taken to combat the abuse of the supply chain management system.

The bid of any bidder may be disregarded if that bidder, or any of its directors have:

- Abused the institution’s supply chain management system; committed fraud or any other improper conduct in relation to such system; or failed to perform on any previous contract.

In order to give effect to the above, the following questionnaire must be completed and submitted with the bid.

<table>
<thead>
<tr>
<th>Item</th>
<th>Question</th>
<th>Yes</th>
<th>No</th>
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<tr>
<td>4.1</td>
<td>Is the bidder or any of its directors listed on the National Treasury’s Database of Restricted Suppliers as companies or persons prohibited from doing business with the public sector? (Companies or persons who are listed on this Database were informed in writing of this restriction by the Accounting Officer/Authority of the institution that imposed the restriction after the audi alteram partem rule was applied). The Database of Restricted Suppliers now resides on the National Treasury’s website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) and can be accessed by clicking on its link at the bottom of the home pg</td>
<td>Yes</td>
<td>No</td>
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<td>4.1.1</td>
<td>If so, furnish particulars: ......................................................................................</td>
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<td>4.2</td>
<td>Is the bidder or any of its directors listed on the Register for Tender Defaulters in terms of section 29 of the Prevention and Combating of Corrupt Activities Act (No 12 of 2004)? The Register for Tender Defaulters can be accessed on the National Treasury’s website (<a href="http://www.treasury.gov.za">www.treasury.gov.za</a>) by clicking on its link at the bottom of the home page.</td>
<td>Yes</td>
<td>No</td>
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<td>4.2.1</td>
<td>If so, furnish particulars: ......................................................................................</td>
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<td>4.3</td>
<td>Was the bidder or any of its directors convicted by a court of law (including a court outside of the Republic of South Africa) for fraud or corruption during the past five years?</td>
<td>Yes</td>
<td>No</td>
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<td>4.3.1</td>
<td>If so, furnish particulars: ......................................................................................</td>
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<td>4.4</td>
<td>Was any contract between the bidder and any organ of state terminated during the past five years on account of failure to perform on or comply with the contract?</td>
<td>Yes</td>
<td>No</td>
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<td>4.4.1</td>
<td>If so, furnish particulars: ......................................................................................</td>
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CERTIFICATION

I, THE UNDERSIGNED (FULL NAME) ..........................................................................

CERTIFY THAT THE INFORMATION FURNISHED ON THIS DECLARATION FORM IS TRUE AND CORRECT. I ACCEPT THAT, IN ADDITION TO CANCELLATION OF A CONTRACT, ACTION MAY BE TAKEN AGAINST ME SHOULD THIS DECLARATION PROVE TO BE FALSE.

------------------------------------------
Signature Date

------------------------------------------
Position Name of Bidder

SECTION K (SBD 9)

CERTIFICATE OF INDEPENDENT BID DETERMINATION

1 This Standard Bidding Document (SBD) must form part of all bids¹ invited.
Section 4 (1) (b) (iii) of the Competition Act No. 89 of 1991, as amended, prohibits an agreement between, or concerted practice by, firms, or a decision by an association of firms, if it is between parties in a horizontal relationship and if it involves collusive bidding (or bid rigging).² Collusive bidding is a *per se* prohibition meaning that it cannot be justified under any grounds.

Treasury Regulation 16A9 prescribes that accounting officers and accounting authorities must take all reasonable steps to prevent abuse of the supply chain management system and authorizes accounting officers and accounting authorities to:

a. disregard the bid of any bidder if that bidder, or any of its directors have abused the institution’s supply chain management system and or committed fraud or any other improper conduct in relation to such system.

b. cancel a contract awarded to a supplier of goods and services if the supplier committed any corrupt or fraudulent act during the bidding process or the execution of that contract.

This SBD serves as a certificate of declaration that would be used by institutions to ensure that, when bids are considered, reasonable steps are taken to prevent any form of bid-rigging.

In order to give effect to the above, the attached Certificate of Bid Determination (SBD 9) must be completed and submitted with the bid:

¹ Includes price quotations, advertised competitive bids, limited bids and proposals.

² Bid rigging (or collusive bidding) occurs when businesses, that would otherwise be expected to compete, secretly conspire to raise prices or lower the quality of goods and / or services for purchasers who wish to acquire goods and / or services through a bidding process. Bid rigging is, therefore, an agreement between competitors not to compete.

I, the undersigned, in submitting the accompanying bid:

________________________________________________________________________
(Bid Number and Description)

in response to the invitation for the bid made by:

________________________________________________________________________
(Name of Institution)

do hereby make the following statements that I certify to be true and complete in every respect:

I certify, on behalf of: ____________________________________________________________
(Name of Bidder)

that:

4. I have read and I understand the contents of this Certificate;

5. I understand that the accompanying bid will be disqualified if this Certificate is found not to be true and complete in every respect;

6. I am authorized by the bidder to sign this Certificate, and to submit the accompanying bid, on behalf of the bidder;

7. Each person whose signature appears on the accompanying bid has been authorized by the bidder to determine the terms of, and to sign the bid, on behalf of the bidder;

8. For the purposes of this Certificate and the accompanying bid, I understand that the word “competitor” shall include any individual or organization, other than the bidder, whether or not affiliated with the bidder, who:

   (a) has been requested to submit a bid in response to this bid invitation;
   (b) could potentially submit a bid in response to this bid invitation, based on their qualifications, abilities or experience; and
   (c) provides the same goods and services as the bidder and/or is in the same line of
business as the bidder

9. The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However communication between partners in a joint venture or consortium\(^3\) will not be construed as collusive bidding.

10. In particular, without limiting the generality of paragraphs 6 above, there has been no consultation, communication, agreement or arrangement with any competitor regarding:
   (a) prices;
   (b) geographical area where product or service will be rendered (market allocation)
   (c) methods, factors or formulas used to calculate prices;
   (d) the intention or decision to submit or not to submit, a bid;
   (e) the submission of a bid which does not meet the specifications and conditions of the bid; or
   (f) bidding with the intention not to win the bid.

11. In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications and conditions or delivery particulars of the products or services to which this bid invitation relates.

12. The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.

10. I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1991 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

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<th>Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Position</td>
<td>Name of Bidder</td>
</tr>
</tbody>
</table>

\(^3\) Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

SECTION L
SPECIAL CONDITIONS OF CONTRACT

SECTION 1: DEFINITION OF TERMS

1.1 SERVICE

The services to be rendered by professional service providers must be
rendered in terms of this contract.

1.2 CONTRACTOR

The person or persons, partnership, close corporation, firm or company, whose bid for this service was accepted.

1.3 AGREEMENT

This comprises the agreement signed by parties, the conditions of bid, the bid and the specifications.

1.4 AGREEMENT PERIOD

The period during which the service is to be rendered and originally determined in the agreement, or as amended, extended or renewed in accordance with stipulations of the agreement.

1.5 PARTIES

The parties to this contract are The Head of Co-operative Governance and Traditional Affairs in the KwaZulu-Natal Provincial Administration and Contractor.

1.8 DEPARTMENT

KwaZulu-Natal department of Co-operative Governance and Traditional Affairs.

1.9 CURTAILMENT OF SERVICE

The Department reserves the right to withdraw from the service any part/s of the contract as a whole, with one month’s written notification to the contractor. In a case such as this, the contract sum will be adjusted pro rata from the date of withdrawal.

SECTION 2: IMPORTANT INFORMATION TO NOTE

2.1 This bid is invited and will be awarded and administered in terms of the following:

   2.1 KwaZulu-Natal Supply Chain Management Policy Framework,
   2.2 Section 217 of the Constitution,
   2.3 The PFMA and its Regulations in general,
   2.4 The Preferential Procurement Policy Framework Act,
   2.5 National Treasury guidelines, and
   2.6 Provincial Treasury’s Supply Chain Management Practice Notes and guidelines

2.2 REQUIRED COMPULSORY INFORMATION

2.2.1 The bidder shall ensure that all the required information is furnished; viz:

   2.2.1 Declaration of interest (SECTION E)
   2.2.2 Tax Compliance Status Requirements,
   2.2.3 Compulsory Briefing Session (SECTION M)
   2.2.4 Authority to sign a bid (SECTION I),
   2.2.5 Conditions of Bid (SECTION G)
   2.2.6 Tax Compliance Status.
   2.2.7 Each party to a Consortium/Group of sub-contractors must obtain separate Tax Clearance Certificate(s) and also be registered on the Suppliers Database.
2.2.8 A valid certified copy of B-BBEE Status Level Verification Certificate/ Letter from Sworn Affidavit must be submitted with the proposal.

**NOTE:** Failure to submit the required information may invalidate the entire proposal.

**SECTION 3: SPECIAL CONDITIONS OF CONTRACT**

3.1 **ACCEPTANCE OF BID**

3.1.1 This bid has been invited, and will be adjudicated in terms of the KwaZulu-Natal Supply Chain Management Policy Framework and the KwaZulu-Natal Provincial Treasury’s Practice Notes. Co-operative Governance and Traditional Affairs’ Bid Adjudication Committee is under no obligation to accept the lowest or any bid.

3.1.2 The financial standing of bidders and their ability to manufacture or to supply goods or render services may be examined before their bids are considered for acceptance.

3.2 **APPEALS**

3.2.1 Entities aggrieved by a decision of a departmental Bid Adjudication Committee or a delegate of an accounting officer, may appeal to the Bid Appeals Tribunal in the prescribed manner by the Supply Chain Management Policy Framework.

3.3 **AMENDMENT OF CONTRACT**

3.3.1 Any amendment to or renunciation of the provisions of the contract shall at all times be done in writing and shall be signed by both parties subject to the Legal Services screening the amendment before it is signed.

3.4 **CHANGE OF ADDRESS**

3.4.1 Bidders must advise the Department should their address (domicilium citandi et executandi) details change from the time of bidding to the expiry of the contract.

3.5 **COMMUNICATION**

3.5.1 All correspondence with regard to this bid must be addressed or hand delivered to the:

The Head SCM Unit,  
Department Co-operative Governance and Traditional Affairs,  
Private Bag X9078,  
Pietermaritzburg  
3200

ENQUIRIES: Ms Lindiwe Madlala  TEL.: 033-395 2174

3.6 **COMPLETENESS OF BID**

3.6.1 Bids will only be considered if correctly completed and accompanied by all relevant certificates and other necessary applicable information.

3.7 **COMPLETION OF SPECIFICATION**

3.7.1 Where specifications are designed in such a way that responses would be required from bidders, these forms must be completed and submitted as part of the bid document.

3.8 **CONDITIONS OF BID**

3.8.1 The successful Contractor must be in a position to assume duty on the date stipulated in the letter of acceptance.

3.8.2 No bid received by telegram, telex, or facsimile will be considered.

3.8.3 It shall be noted that the Department is under no obligation to accept the lowest or any bid.
3.8.4 The offer shall be made strictly according to the specification. No alternative offers will be considered.

3.8.5 Bidders must provide the following particulars about themselves as part of the bid:

3.8.5.1 Where they have their Headquarters
3.8.5.2 Where they have their Regional Office.
3.8.5.3 Name, address and telephone number of bankers together with their bank account number.
3.8.5.4 The names, identity numbers and street addresses of all partners in cases where persons, a partnership, or a firm consists of a partnership.

3.9 In cases where a person or persons, a partnership, close corporation, firm or company enters business for the very first time, the following particulars shall be provided:

3.9.1 By whom, or with whose assistance, was the business plan drafted?
3.9.2 By whom, or with whose assistance, were the bid prices calculated?
3.9.3 Whose advice is relied on?
3.9.4 Who will provide financial support?

3.10 A list of references must accompany this bid. Particulars shall be submitted regarding similar agreements completed successfully or of projects which the bidder is engaged in.

3.11 CONFIDENTIALITY

The contractor’s staff that comes into contact with the Department’s confidential information and documents may be required to sign confidentiality agreements so as to protect the Department’s information.

3.12 CONTRACT PERIOD

3.12.1 The contract period shall remain in force for a period of 36 months from date of signing of official contracts.

3.12.2 The Department of Co-operative Governance and Traditional Affairs reserves the right to terminate the contract with any contractor should the contractor fail to fulfil his/her contractual obligations in terms of the contract.

3.13 DETAILS OF CURRENT CONTRACTS HELD BY THE BIDDER

3.13.1 The bidder must furnish the following details of all current contracts:

(i) Date of commencement of contract/s;
(ii) Expiry date/s;
(iii) Value per contract; and
(iv) Contract details. That is, with whom held, phone number and address/s of the company.

3.14 EQUAL BIDS

3.14.1 In the event that two or more bids have equal total points, the successful bid will be the one scoring the highest number of preference points for specified goals. Should two or more bids be equal in all respects, the Adjudication shall be decided by the drawing of lots.

3.15 EXECUTION CAPACITY

3.15.1 The bidder will be required to provide an efficient and effective service. Therefore, the bidder is required to submit proof that he/she has the required capacity to execute the contract tendered for successfully. The bidder must supply references or state his/her experience as a company to undertake the contract. References of past experience of owners/employees of new entities must accompany the bid document.

3.16 EXTENSION OF CONTRACT
3.16.1 An extension of contract may be considered. It is the normal policy that contracts are not extended. However, circumstances may arise whereby a contract cannot be renewed in time. If this is found to be the case, the right is reserved to approach existing contractor(s) to extend the contract for such period agreed to.

3.17 GENERAL EVALUATION CRITERIA

The Bid Evaluation Committee will assess offers and adhere to the following basic guidelines when evaluating.

a. Whether all the required information called for in the bid document has been submitted by the bidder.

b. Has the bidder supplied references or stated his/her experience as a Company to undertake the contract. References of past experience must accompany the bid document.

c. The financial standing of the bidder and ability to render a service may be examined before an award of bid take place.

d. Preferences will be taken into consideration by the Department in terms of the B-BBEE Scorecard.

e. Documented reports received from an institution/s pertaining to past bad performance by a company who is tendering, may be taken into consideration.

f. Did the bidder attend the site inspection?

g. Will the bidder be in a position to successfully execute the contract?

h. The 80/20 Point System will apply in the evaluation of this bid.

3.18 IRREGULARITIES

2.18.1 Companies are encouraged to advise the Department timeously of any possible irregularities which might come to their notice in connection with this or other contracts.

3.19 JOINT VENTURES

3.19.1 In terms of the Supply Chain Management Policy Framework, a consortium or joint venture may, based on the percentage of the contract value managed or executed by respective members.

3.19.2 Should this bid be submitted by a joint venture, a certified copy of the joint venture agreement must accompany the bid document before the closing date and time of bid. The joint venture agreement must clearly specify the percentage of the contract to be undertaken by each company participating therein.

3.19.3 A trust, consortium or joint-venture must obtain and submit a consolidated B-BBEE Status Level Verification Certificate. The non-submission of a consolidated B-BBEE Certificate by a company will result in preference points not being allocated to such company. Failure to submit the joint venture Agreement will result in preference points not being allocated to all companies participating in the joint venture.

3.20 LATE BIDS

3.20.1 Bids are late if they are received at the address indicated in the bid documents after the closing date and time.

3.20.2 A late bid shall not be considered and, where practicable, shall be returned unopened to the Bidder, accompanied by an explanation.

3.21 NOTIFICATION OF ADJUDICATION OF BIDDER & ADVERTISING OF RESULTS

3.21.1 Notification of the Adjudication of bid shall be in writing by a duly authorized official of Co-operative Governance and Tradition Affairs’ Supply Chain Management unit.

3.22 PRO RATA DECREASE OF COMPENSATION
3.22.1 Should the services not be rendered to the satisfaction of the Department and unsatisfactory items/ aspects/ events have already, in writing, been brought to the attention of the Contractor, the Department reserves the right in terms of paragraph 3.27 hereunder, to retain payment to the Contractor for as long as the unsatisfactory service continues.

3.23 CENTRAL SUPPLIERS DATABASE

2.23.1 A bidder submitting an offer must be registered on the Central Suppliers Database. A bidder who has submitted an offer and is not registered on the Central Suppliers Database will not be considered.

3.23.2 Each party to a Joint Venture/Consortium must be registered on the Central Suppliers Database at the time of submitting the bid.

3.24 SUBMISSIONS AND COMPLETION OF SBD 6.1

3.24.1 Bidders are to complete SBD 6.1 document where applicable. Failure by the bidder to submit a valid B-BBEE status level verification certificate will result in the bidder not being considered for preference points allocation. If the information required is not applicable to the business, clearly insert the symbols “N/A” in the appropriate space. If the space provided is left blank, it will be regarded as information that is still outstanding and the SBD 6.1 will not be processed further.

3.25 TERMINATION OF SERVICES

3.25.1 Should the Contractor fail to meet the conditions of this contract, or continue rendering unsatisfactory service, the Employer reserves the right to terminate the contract, after written notification has been served on the Contractor, with retention of the right to recover from the Contractor any losses which the Employer may suffer/ incur as a result of the failure, without prejudicing any other rights it may have.

3.26 TAX CLEARANCE CERTIFICATE

3.26.1 The original Tax Clearance Certificate must be submitted with the bid before the closing date and time of the bid. Failure to submit a valid Tax Clearance Certificate will invalidate your bid unless a valid, as at the closing date of this bid, original Tax Clearance Certificate is already in the possession of the Departments Supply Chain Management Unit. In this regard, a clear reference must be provided e.g. bid number.

3.26.2 Each party to a Joint Venture/Consortium must submit an original valid Tax Clearance Certificate together with the bid before the closing date and time of bid.

3.27 UNSATISFACTORY PERFORMANCE

3.27.1 Unsatisfactory performance occurs when performance is not in accordance with the contract conditions.

(i) Before any action is taken, the Department shall warn the contractor by registered/certified mail that action will be taken in accordance with the contract conditions unless the contractor complies with the contract conditions and delivers satisfactory supplies or services within a specified reasonable time (7 days minimum). If the contractor does not perform satisfactorily despite the warning the Department will:

(a) take action in terms of its delegated powers
(b) make a recommendation for cancellation of the contract concerned.

3.28 VALIDITY PERIOD AND EXTENSION THEREOF

3.28.1 The validity (binding) period for the bid must be 120 days from close of bid. However, circumstances may arise whereby this Department may request the bidders to extend the validity (binding) period. Should this occur, the Department will request bidders to extend the validity (binding) period under the same terms and conditions as originally tendered for by bidders. This request will be done before the expiry of the original validity (binding) period.

3.29 VAT
2.29.1 Bid prices must be inclusive of VAT.

2.29.2 A tax invoice shall be in the currency of the Republic of South Africa and shall contain the following particulars:

(a) The name, address and registration number of the supplier;
(b) the name and address of the recipient;
(c) an individual serialized number and the date upon which the tax invoice is issued;
(d) a description of the goods or services supplied;
(e) the quantity or volume of the goods or services supplied;
(f) either –
   (i) the value of the supply, the amount of tax charged and the consideration for the supply; or
   (ii) where the amount of tax charged is calculated by applying the tax fraction to the consideration, the consideration for the supply and either the amount of the tax charged, or a statement that it includes a charge in respect of the tax and the rate at which the tax was charged.

3.30 REGISTERED ADDRESS

The Department provides the following:

Street address as its domicili um citandi et executandi in respect of any lawsuit which might result from or bears relevance to this contract, as well as for purposes of notice to:
The Head SCM Unit, KwaZulu-Natal Co-operative Governance and Traditional Affairs

| 14th floor, South Tower, Natalia Building. 330 Langalibalele Street PIETERMARITZBURG 3200 | Private Bag X9078, PIETERMARITZBURG 3200 |

SECTION M

OFFICIAL BRIEFING SESSION/SITE INSPECTION CERTIFICATE

Site/building/institution involved:

Bid No: ZNT 2041/2017 LG

Service: SERVICE PROVIDER TO PROVIDE HYGIENE SERVICES AT NATALIA, SOUTHERN LIFE PLAZA AND WADLEY HOUSE FOR A PERIOD OF 36 MONTHS

************************************************************************************************
THIS IS TO CERTIFY THAT (NAME): .................................................................

ON BEHALF OF: ..........................................................................................

ATTENDED THE BRIEFING SESSION ON:

AND IS THEREFORE FAMILIAR WITH THE CIRCUMSTANCES AND THE SCOPE OF THE SERVICE
TO BE RENDERED.

SIGNATURE OF BIDDER OR AUTHORISED REPRESENTATIVE
(PRINT NAME)

DATE: ................................................

SIGNATURE OF DEPARTMENTAL REPRESENTATIVE
(PRINT NAME)

DEPARTMENTAL STAMP:
(COMPULSORY)

DATE: ...........................................

cogta
Department:
Co-operative Governance and Traditional Affairs
PROVINCE OF KWAZULU-NATAL
HYGIENE SERVICES AT NATALIA, SOUTHERN LIFE PLAZA AND WADLEY HOUSE BUILDINGS, PIETERMARITZBURG FOR A PERIOD OF 3 YEARS

ZNT 2041/2017LG

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TERMS OF REFERENCE FOR THE APPOINTMENT OF SERVICE PROVIDER: TO RENDER HYGIENE SERVICES AT NATALIA, SOUTHERN LIFE PLAZA AND WADLEY HOUSE BUILDINGS, PIETERMARITZBURG.

1. Introduction

The purpose of this bid is to acquire a service provider to render hygiene services for a period of 36 months at Natalia building; 330 Langalibalele Street Pietermaritzburg, Southern Life Plaza building; 271 Church Street Pietermaritzburg and Wadley House building; 115 Jabu Ndlovu Street Pietermaritzburg for the Department of Co-operative Governance and Traditional Affairs.

2. Scope of Work
Monthly chemical deep clean of all basins, toilets, and urinals as follows:

(i) **Toilets**

Desccale and remove all uric acid encrustations and other deposits from the bowl, under the flush rim and down the bend.
Clean and disinfect all surfaces i.e. seats, seat hinges, cover and cistern handle.
Wash walls and floor in immediate area.
Empty she bins in female toilets.

(ii) **Urinals**

Desccale and remove all uric acid encrustations and other deposits from fitment.
Remove the grating, clear away all waste matter around the trap, clean and disinfect.
Wash walls and floor in immediate area.

(iii) **Washbasins and Sinks**

Clean and disinfect internal and external surfaces.
Clean out deposits and clear overflows and waste pipes of waste deposits.
Clean and disinfect all taps, plugs and plug chains and outlets.
Wash walls and floor in immediate area.

**SITE A. NATALIA**

**NUMBER OF TOILETS**

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>FEMALE</th>
<th>MALE</th>
<th>DISABLED</th>
<th>TOTAL</th>
</tr>
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<tbody>
<tr>
<td>ABLUTION BLOCK</td>
<td>10</td>
<td>10</td>
<td>4</td>
<td>24</td>
</tr>
<tr>
<td>TOILET CUBICLE</td>
<td>2 PER ABLUTION BLOCK</td>
<td>2 PER ABLUTION BLOCK</td>
<td>1X4</td>
<td>44</td>
</tr>
<tr>
<td>WASH HAND BASIN</td>
<td>2 PER ABLUTION BLOCK</td>
<td>2 PER ABLUTION BLOCK</td>
<td>4</td>
<td>44</td>
</tr>
<tr>
<td>URINALS</td>
<td>2 PER ABLUTION BLOCK</td>
<td>NIL</td>
<td>20</td>
<td></td>
</tr>
</tbody>
</table>

**SUPPLY, SERVICE AND REPLACEMENT OF EQUIPMENT AND TOILETRIES**

<table>
<thead>
<tr>
<th>ITEM</th>
<th>STOCK: SUPPLY, SERVICED OR REPLACED</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>HAND TOWEL DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN</td>
<td>24</td>
</tr>
<tr>
<td>BINS FOR DEPOSITING OF SOILED PAPER TOWELS (ATTACHED TO WALLS)</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN</td>
<td>24</td>
</tr>
<tr>
<td>AIR FRESHENERS WITH TIMER</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN, REPLENISH AIR FRESHNER MONTHLY</td>
<td>24</td>
</tr>
<tr>
<td>SANITARY BINS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN, EMPTY SHE BINS EVERY SECOND WEEK AND SANITIZE.</td>
<td>24</td>
</tr>
<tr>
<td>SOAP DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN.</td>
<td>44</td>
</tr>
<tr>
<td>TOILET ROLL DISPENSERS</td>
<td>SUPPLY NEW LOCKABLE DISPENSERS AND REPLACE WHEN STOLEN OR BROKEN.</td>
<td>44</td>
</tr>
</tbody>
</table>

**SITE B. SOUTHERN LIFE PLAZA**

**NUMBER OF TOILETS**
### SUPPLY, SERVICE AND REPLACEMENT OF EQUIPMENT AND TOILETRIES

<table>
<thead>
<tr>
<th>ITEM</th>
<th>STOCK: SUPPLY, SERVICED OR REPLACED</th>
<th>QTY</th>
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</thead>
<tbody>
<tr>
<td>HAND TOWEL DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN</td>
<td>16</td>
</tr>
<tr>
<td>BINS FOR DEPOSITING OF SOILED PAPER TOWELS (ATTACHED TO WALLS)</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN</td>
<td>16</td>
</tr>
<tr>
<td>AIR FRESHENER WITH TIMER</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN. REPLENISH AIR FRESHNER MONTHLY</td>
<td>16</td>
</tr>
<tr>
<td>SANITARY BINS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN. EMPTY SHE BINS EVERY SECOND WEEK AND SANITIZE.</td>
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</tr>
<tr>
<td>SOAP DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN.</td>
<td>53</td>
</tr>
<tr>
<td>TOILET ROLL DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN.</td>
<td>48</td>
</tr>
</tbody>
</table>

### SITE C. WADLEY HOUSE

#### NUMBER OF TOILETS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>FEMALE</th>
<th>MALE</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ABLUTION BLOCK</td>
<td>11</td>
<td>11</td>
<td>22</td>
</tr>
<tr>
<td>TOILET CUBICLE</td>
<td>23</td>
<td>15</td>
<td>38</td>
</tr>
<tr>
<td>WASH HAND BASIN</td>
<td>23</td>
<td>21</td>
<td>44</td>
</tr>
<tr>
<td>URINALS</td>
<td>N/A</td>
<td>13</td>
<td>13</td>
</tr>
</tbody>
</table>

### SUPPLY, SERVICE AND REPLACEMENT OF EQUIPMENT AND TOILETRIES

<table>
<thead>
<tr>
<th>ITEM</th>
<th>STOCK: SUPPLY, SERVICED OR REPLACED</th>
<th>QTY</th>
</tr>
</thead>
<tbody>
<tr>
<td>HAND TOWEL DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN</td>
<td>22</td>
</tr>
<tr>
<td>BINS FOR DEPOSITING OF SOILED PAPER TOWELS (ATTACHED TO WALLS)</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN</td>
<td>22</td>
</tr>
<tr>
<td>AIR FRESHENER WITH TIMER</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN. REPLENISH AIR FRESHNER MONTHLY</td>
<td>22</td>
</tr>
<tr>
<td>SANITARY BINS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN. EMPTY SHE BINS EVERY SECOND WEEK AND SANITIZE.</td>
<td>23</td>
</tr>
<tr>
<td>SOAP DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN.</td>
<td>44</td>
</tr>
<tr>
<td>TOILET ROLL DISPENSERS</td>
<td>SUPPLY AND REPLACE WHEN STOLEN OR BROKEN.</td>
<td>38</td>
</tr>
</tbody>
</table>

3. Consumables
The following are refill consumables that must be supplied by the service provider. They will be expected to keep stock on site to ensure continuous provision of services.

(i). Seat/toilet bowl sanitizer refill pack (refill to last for 30 days)
(ii). Sanitary bags
(iii). Sanitary bin liners
(iv). Seat spray
(v). Air fresheners
(vi). Urinal P mats – gradual fragrance release 30+ days, sealed bristles for splash-back prevention and must contain no ozone-depleting ingredients
(vii). Spray and seat disinfectant

PLEASE NOTE:

(i) The equipment supplied and installed by the service provider is a fixture and once fitted may not be removed.
(ii) Refilling of hand paper towels and toilet paper will be carried out by the cleaning services on a daily basis.

4. NOTES AND CONDITIONS TO THE BIDDER

4.1. The Contractor must use his/her own equipment, cleaning materials, disinfectants and disposables. Any cleaning agent used must not damage any surface when applied. It must be environmentally friendly and safe for Departmental personnel and the public when touched or inhaled.

4.2. The Contractor will under no circumstances be permitted to employ child labour to perform any duties in respect of this contract.

4.3. The Contractor shall render a hygiene service of an acceptable norm and standard in accordance with this specification. All possible steps must be taken by the Contractor to ensure that the correct, intended execution of this contract takes place. These steps shall include the following:
   (i) Ensuring the safety and protection of the property of the Department at the centre/building, in the provision of the service; and
   (ii) Ensuring the safety and protection of the staff of the Department and the public against injuries, death or other occurrences in the provision of the service.
   (iii) Disposal of feminine hygiene waste in a safe, sensitive and environmentally friendly manner.
   (iv) Provision of a full waste transfer certificate for disposal of sanitary waste to ensure compliance with South African waste legislation.

4.4. The Contractor must meet the following conditions at all times.

   (i) Staff must present an acceptable image/appearance.
   (ii) The Contractor shall only employ thoroughly efficient staff of good character on this contract and staff must at all times present a dedicated attitude/approach to their duties, which attitude/approach shall imply, inter alia, that there shall be no discourteous behaviour towards the staff of the Department and the public.

   (iii) Staff must be physically and mentally healthy and fit for the execution of their duties.
   (iv) Staff of the contractor must sign an undertaking in which they declare that they will refrain from any action which might be to the detriment of the office where the service is rendered.
   (v) Staff members are prohibited from reading official documents and/or rummaging through office/kitchen waste.

   (vi) No information concerning the institution's activities may be furnished to the public or news media by the contractor or his/her employees without the express written permission of the Head: Department of Co-operative Governance and Traditional Affairs.

   (vii) The Contractor undertakes to ensure that each member of his/her staff at the office shall at all times, when on duty; be fully equipped in respect of:

(a) A neat and clearly identifiable uniform from the Contractor and the required protective clothing, gloves etc;
(b) A clear identification card from the Contractor, with the member's photo and identification number on it, worn conspicuously on his/her person at all times whilst on the premises of the office; and

(c) Safety equipment when working with machinery, as required by law.

4.5 The Contractor’s staff shall not buy or sell any items from/to employees or public hawkers on the premises of the Department of Co-operative Governance and Traditional Affairs.

4.6 Staff employed by the Contractor must under no circumstances discuss their own wages and working conditions with staff of the Department with the view to create aggravation and in so doing disrupt the service for which the Contractor was employed.

4.7 If, in the opinion of the Department, any person employed by the Contractor misconducts himself/herself in any way or is likely to cause or has caused quarrelling, or delays, or is incompetent, the Contractor, when so directed in writing by the Department, shall at once remove such person/s from the office premises and shall not allow him/her to return without the written permission of the Department. Such member/s shall be replaced immediately by a suitable person/s.

4.8 Representatives of the Department may at any time inspect the Contractor’s work and/or performance. Should the Department consider the standard objectionable, the Contractor will be notified accordingly in writing and the Contractor shall cause the objectionable situation to be rectified to the standard required by the Contract Specifications within five working days of such notification, at his/her own cost and charge. In the event of the Contractor disregarding such notification for a period of five (5) working days, the Department shall be at liberty to forthwith to employ other workmen to perform the work or cause the work to be performed, and to charge any expense thereby incurred to the Contractor, and to deduct it from any sum due or to become due to the Contractor.

4.9 Should the Contractor fail to meet any conditions of this contract or continue rendering unsatisfactory service, the Department reserves the right to terminate the contract, after written notification has been served on the Contractor, with retention of the right to recover from the Contractor any losses which the Department may have suffered/incurred as a result of the failure, without prejudicing any other rights it may have. The Department may also impose such penalties as provided in the SCM General Conditions of Contract.

4.10 The Department will supply electrical power if required, and water to the Contractor, free of charge, by means of existing plugs and taps. Extension cords must be provided by the Contractor. Every electrical appliance shall be earthed and operated through an earth leakage protection device. Fire hoses may only be used for bona fide fire fighting purposes. All other fuel and batteries shall be provided by the Contractor.

4.11 The Department will provide existing toilet facilities free of charge, to the staff of the Contractor, but will not be responsible for providing living accommodation. No staff may be housed on the premises. Storage space for the Contractor’s equipment, machinery and cleaning agents must be arranged with the Office Managers in the buildings concerned.

4.12 Access to the Building is subject to the Control of Access to the Public Premises and Vehicle Act, 1985 (No 53 of 1985) as amended from time to time, and the Contractor is expected to make himself/herself familiar with the contents of the said Act.

4.13 Whilst on the premises, the Contractor’s staff is to be limited to the areas where they are required to perform their duties and will under no circumstances be permitted to enter areas where they have no business. This ruling must be strictly adhered to.

4.14 The Contractor must arrange for adequate supervision of his/her employees by appointing a permanent daily supervisor so as to ensure that all services are rendered efficiently, effectively and to the satisfaction of the Department. The Contractor must identify a senior representative from the company, with whom negotiations can be concluded, discussions held and instructions given. Such instructions may be recorded in a site instruction/service book which must be provided by the Contractor. This site instruction/service book is to be signed by both the Contractor’s representative and the departmental representative whenever a service is provided. A copy of this instruction/service book is to be attached to the invoice when requesting payment.

4.15 Once a quarter the senior representative from the company shall have formal discussions with the Office Manager. Minutes shall be kept of these discussions.
4.16 All taps, except those operating urinals, must be turned off after use. Faulty taps must be reported to the Office Manager.

5. EVALUATION CRITERIA

5.1. Pre-Qualification

The following pre-qualification criteria will form the basis of evaluating all tender proposals and failure to comply will result in the elimination of the proposal:

5.1.1. Tender document with all the required forms and attachments must be fully completed, signed, commissioned and returned.

5.1.2. Valid original Tax Clearance Certificate or Pin Status

Pre-qualification criteria

The Department will apply the following qualifying criteria to advance radical economic transformation:

A tenderer subcontracting a minimum of 30% to

- An EME or QSE which is at least 51% owned by black people;
- An EME or QSE which is at least 51% owned by black people who are Youth;
- An EME or QSE which is at least owned by black people who are Women;
- An EME or QSE which is at least owned by black people living in rural or underdeveloped areas or townships;
- A cooperative which is at least 51% owned by black people;
- An EME or QSE which is at least 51% owned by black people who are military veterans;

An EME or QSE

5.2. Functionality Criteria

The following criteria will be used for evaluating all tenders/proposals: tenders/proposals must score a minimum of (80%) 80 points for functionality to qualify for further evaluation.

<table>
<thead>
<tr>
<th>No</th>
<th>CRITERIA</th>
<th>POINTS ALLOCATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>5.2.1</td>
<td>Experience/Track Record: For the purpose of this tender the Service Provider will need to provide details of previous experience and expertise in providing hygiene services by providing the following: Company profile that illustrates the core business, services being offered, organogram/company structure and the number of staff.</td>
<td>30</td>
</tr>
<tr>
<td>5.2.1.1</td>
<td>A list of 5 contactable references where hygiene services were successfully undertaken by stating the Name of the Client, Contact</td>
<td></td>
</tr>
</tbody>
</table>
Telephone Numbers and dates when work was performed. Reference letters not older than 12 months from the various companies must be attached.

5.2.2. Technical Capability:
For the purpose of this tender the Service Provider will need to prove capability by providing the following:

5.2.2.1. Company Profile that illustrates the core business, services being offered, organogram/company structure and number of staff. 5

5.2.2.2. Staff assigned to this project must comply with the Occupational Health and Safety Act. Service providers must provide proof of any form of training undertaken by staff/company to ensure compliance. 5

5.2.2.3. Service providers must provide proof that the products (chemicals/consumables/equipment) used have been tested and approved by the relevant Regulatory Body. Attach proof of testing and approval document. 5

5.2.2.4. Detailed Project Plan from date of awarding of the contract that should include the following i.e. but not limited:
- Installation of hygiene equipment
- Monthly maintenance programme
- Hygiene schedule 15

5.2.2.5. Environmental Policy and/or Policy on disposal of feminine hygiene waste. 20

5.2.3. Registration with relevant authorities:
For the purpose of this tender the Service Provider will need to prove registration with relevant authorities by providing the following:

5.2.3.1. Bidders must provide proof of registration and letter of good standing with Compensation for Occupational Injuries and Diseases (COID) (Workmen’s Compensation Commissioner) 5

5.2.3.2. Registration with the Bargaining Council for the Contract Cleaning Industry 5

5.2.3.3. Proof of registration with the Unemployment Insurance Fund (UIF) 5

5.2.3.4. Where applicable, an originally certified copy of CIPRO Registration (CK1) 5

TOTAL POINTS
(NB: A Functionality score of less than 80 points will eliminate the tender/proposal for further evaluation) 100

PRICING SCHEDULE

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>SITE A – NATALIA BUILDING</th>
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</thead>
<tbody>
<tr>
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<td><strong>DESCRIPTION</strong></td>
</tr>
<tr>
<td></td>
<td>First twelve (12) month period</td>
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<tr>
<td></td>
<td>Second twelve (12) month period</td>
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<td></td>
<td>Third twelve (12) month period</td>
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<td><strong>GRAND TOTAL FOR 36 MONTHS</strong></td>
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<td>DESCRIPTION</td>
<td>Total (INCL VAT)</td>
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<td>--------------------------------------</td>
<td>------------------</td>
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<tr>
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<tr>
<td>Second twelve (12) month period</td>
<td></td>
</tr>
<tr>
<td>Third twelve (12) month period</td>
<td></td>
</tr>
</tbody>
</table>

**GRAND TOTAL FOR 36 MONTHS**

**SITE C – WADLEY HOUSE**

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>Total (INCL VAT)</th>
<th>AMOUNT PER YR. TOTAL AMOUNT x 12 (INCL VAT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>First twelve (12) month period</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Second twelve (12) month period</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Third twelve (12) month period</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**GRAND TOTAL FOR 36 MONTHS**

**NB: TOTAL BID PRICE = SITE A + SITE B + SITE C (MUST BE CARRIED TO PAGE 18)**

I/we confirm that I/we have satisfied myself /ourselves as to the correctness and validity of my /our bid that the price(s) and rate(s) bided above all cover all the work item(s) specified on the bid document and that the price(s) and rate(s) cover all my/our obligations under a resulting month to month basis for thirty six (36) months from date of award and we accept that any mistake regarding price(s) and calculations will be at my/our own risk.

**COMPANY REPRESENTATIVE**

____________________________________
NAME AND SURNAME

_______________________________
SIGNATURE AND DATE

COMPANY STAMP

---

**APPENDIX 1**

**DETAILS FOR COMPLETION OF AN ENVELOPE FOR A BID/QUOTATION**

Section 1 paragraph 6 of this bid/quotation document indicates the requirements for addressing of an envelope when a bid/quotation is submitted to the Department. Kindly ensure the envelope is addressed correctly because if it is not properly addressed the bid/quotation may be rejected as being invalid and returned to the respective bidder. The correct manner in which it is to be addressed is detailed below:

**EXAMPLE FORMAT**
FRONT SIDE OF ENVELOPE

Name and address of bidder: XYZ Consultants, PO Box 1234, Durban 4000

Bid/Quotation Number: ZNT 2041/2017 LG

Description:

SERVICE PROVIDER TO PROVIDE HYGIENE SERVICES AT NATALIA, SOUTHERN LIFE PLAZA AND WADLEY HOUSE FOR A PERIOD OF 36 MONTHS

Closing date: 08 JANUARY 2018

Closing time: 11:00

REVERSE SIDE OF ENVELOPE

Department's details and address:

The Head: Supply Chain Management
Department of Co-operative Governance and Traditional Affairs
13th Floor, North Tower
Natalia Building
330 Langalibalele Street
Pietermaritzburg 3201

for viewing purpose only
**RETURNABLE DOCUMENTS**

BIDDERS ARE REQUIRED TO ATTACH THE FOLLOWING DOCUMENT TOGETHER WITH THEIR PROPOSAL ON THE CLOSING DATE OF THE BID:

<table>
<thead>
<tr>
<th>DOCUMENT</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>CERTIFIED</strong> COPY OF B-BBEE STATUS VERIFICATION CERTIFICATE</td>
</tr>
<tr>
<td><strong>VALID</strong> ORIGINAL TAX CLEARANCE CERTIFICATE / STATUS PIN VALID FOR 12 MONTHS</td>
</tr>
<tr>
<td>COMPANY PROFILE</td>
</tr>
<tr>
<td><strong>PROOF</strong> OF REGISTRATION WITH CENTRAL SUPPLIER DATABASE (CSD)</td>
</tr>
<tr>
<td><strong>PDF COPY OF PROPOSAL ON A DISC</strong></td>
</tr>
</tbody>
</table>
NOTES
The purpose of this document is to:

(i) Draw special attention to certain general conditions applicable to government bids, contracts and orders; and
(ii) To ensure that clients be familiar with regard to the rights and obligations of all parties involved in doing business with government.

In this document words in the singular also mean in the plural and vice versa and words in the masculine also mean in the feminine and neuter.

1. The General Conditions of Contract will form part of all bid documents and may not be amended.
2. Special Conditions of Contract (SCC) relevant to a specific bid, should be compiled separately for every bid (if applicable) and will supplement the General Conditions of Contract. Whenever there is a conflict, the provisions in the SCC shall prevail.

1 A copy of the complete document set containing the General Conditions of Contract is available on www.kzncogta.gov.za/bids
1. Definitions
2. Application
3. General
4. Standards
5. Use of contract documents and information; inspection
6. Patent rights
7. Performance security
8. Inspections, tests and analysis
9. Packing
10. Delivery and documents
11. Insurance
12. Transportation
13. Incidental services
14. Spare parts
15. Warranty
16. Payment
17. Prices
18. Contract amendments
19. Assignment
20. Subcontracts
21. Delays in the supplier’s performance
22. Penalties
23. Termination for default
24. Dumping and countervailing duties
25. Force Majeure
26. Termination for insolvency
27. Settlement of disputes
28. Limitation of liability
29. Governing language
30. Applicable law
31. Notices
32. Taxes and duties
33. National Industrial Participation Programme (NIPP)
34. Prohibition of restrictive practices