In line with the Community Service Centres (CSC) establishment framework, the Department has implemented constructed ten (10) CSCs at a cost of more than R 38 million. In addition, the Department has prioritised Municipalities that it support in ensuring that CSCs are fully functional and meet the service delivery expectation of communities.

Last year, the Department official handed over the Emondlo and Xulu (Abaqulusi), Ngwenya (Jozini) and Biyela (uMlalazi) CSCs. The community of Emondlo now has a Home Affairs office, Computer Tele- Centre, SASSA and Department of Labour services access at their door step.

Such services were previously accessed from 20km away in Vryheid at significant cost and inconvenience to the public. The Xulu, Ngwenya and Biyela centres have a dual purpose which is to create conducive service delivery points in addition to enhancing functional relationships between local government and the institution of traditional leadership structures. In ensuring that the centres are fully operational, grant funding has been provided to the Ndwedwe, Abaqulusi, Umlalazi, Emnambithi and Imbabazane municipalities towards CSC operations, OSS-related initiatives and centre management support.

More than eighteen Grade 2 CSCs (Traditional Administrative Centre) have been rehabilitated since 2015/2016 financial year in support of conducive working environments for Traditional Councils in addition to 23 centres being provided with alternate energy solar solutions to circumvent grid electrification challenges. The implementation of the Community Service Centre infrastructure programme has seen over 250 jobs created.